Print Page 1 of 10

Message: RE: December Invoice Issues

RE: December Invoice Issues

From Kristen M. Setterlund, MSW, Date Friday, January 20, 2017 9:25

LCSW

To Kraft, Emily

Cc

Journal Emily.Kraft@oa.mo.gov

Recipients

image001.gif (4 Kb нтмL) image009.jpg (10 Kb нтмL) image010.jpg (1 Kb нтмL) image011.jpg (1 Kb нтмL) image011.jpg (1 Kb нтмL) image003.jpg (1 Kb нтмL)

MAFCC Final December 2016 Invoice-Revised.pdf (197 Kb HTML)

Hi Emily,

Attached is our revised December invoice.

Thank you, Kristen

Kristen M. Setterlund, MSW, LCSW Program Manager

Lutheran Family and Children's Services of Missouri

9666 Olive Boulevard Suite 400 St. Louis MO 63132

St. Louis, MO 63132 Direct: 314-754-2740 Fax: 314-292-8519 Mobile: 314-281-1121

Toll Free: 1-866-326-LFCS (5327)

KristenS@LFCS.org www.lfcsmo.org







From: Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]

Sent: Friday, January 20, 2017 7:55 AM To: Kristen M. Setterlund, MSW, LCSW Subject: RE: December Invoice Issues

The discharge for C. Wiggins has been deleted. When you've made your changes, please send a signed cover page.

From: Kristen M. Setterlund, MSW, LCSW [mailto:KristenS@LFCS.org]

Sent: Thursday, January 19, 2017 2:46 PM

To: Kraft, Emily

Subject: FW: December Invoice Issues

Hi Emily,

Our responses are below.

Print Page 2 of 10

Thanks, Kristen

Kristen M. Setterlund, MSW, LCSW Program Manager Lutheran Family and Children's Services of Missouri 9666 Olive Boulevard

Suite 400 St. Louis, MO 63132 Direct: 314-754-2740 Fax: 314-292-8519 Mobile: 314-281-1121

Toll Free: 1-866-326-LFCS (5327)

KristenS@LFCS.org
www.lfcsmo.org









From: Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]
Sent: Wednesday, January 18, 2017 11:17 AM

To: Kristen M. Setterlund, MSW, LCSW **Subject:** December Invoice Issues

Hi Kristen,

After reviewing your invoice, I noticed the following issues:

- S. Walters Client was due 3/22/16, but has no birthing outcome. Please have CM enter this data. This birthing outcome has been entered.
- S. Speed Client appears to have two gas bill assistance charges for the same amount. Is one of these a duplicate? The duplicate entry was deleted.
- B. Ware Looks like the professional CM home visit paid by another source is showing up on this invoice, when it shouldn't. If it's truly paid by another source, the actual cost should be \$0, but if it's not paid by another source, it should just be billed like a regular CM session. Also, the service description looks like it may actually be a utility payment. Please advise. I wasn't able to find this under B. Ware. Could you let me know the date of the entry?
- E. Arrington The service description for the supplies charge says "clothes." If these are clothes for the client, then this should be entered as clothing. If this is clothing for the infant, you can leave it as supplies, but please clarify that in the service description. This was clothing for the infant and has been updated to reflect what was purchased. Also, I also forgot to tell you that we have set an internal cap on the amount of supplies that can be purchased per client, but some purchases had already been made at the beginning of December such as this one.
- C. Wiggins The A2A program is unable to reimburse for medical services. This will need to be removed from the invoice. This client was already discharged, so would you be able reinstate her so we can remove this charge?

After the changes have been made, please send a new signed cover page.

Thanks!

Print Page 3 of 10

Emily Kraft

Management Analysis Specialist OA/Division of Personnel Truman Building, Room 430 Jefferson City, MO 65102 Phone: (573) 522-0003

Print Page 5 of 10

Print Page 7 of 10

Print Page 10 of 10